Capital Markets Day

Rotterdam 21 September 2011

DESTE OIL

refining the future

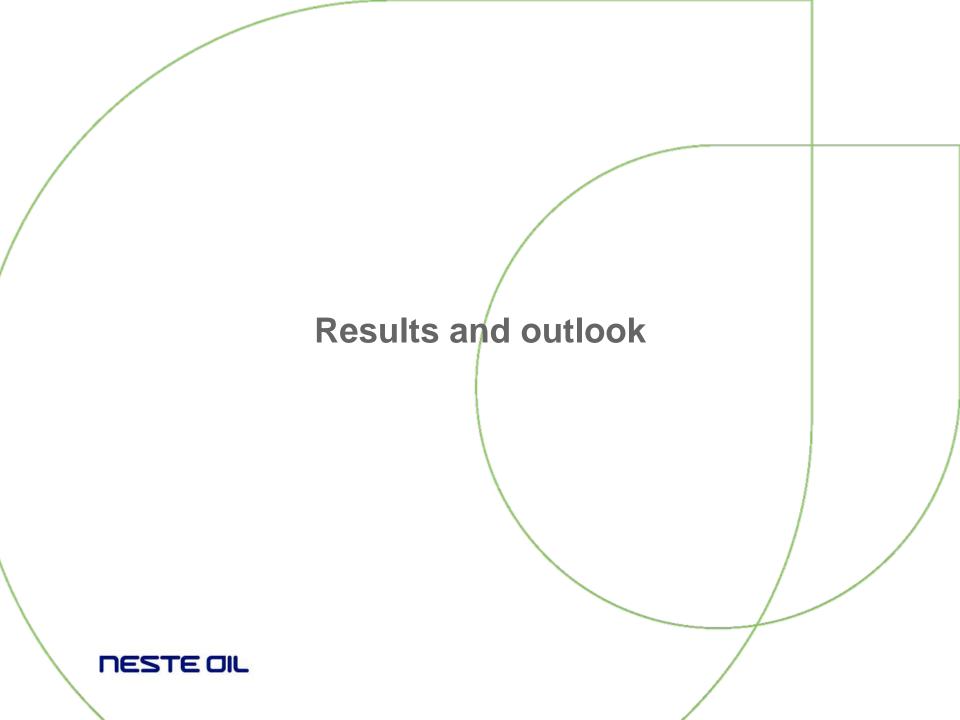


Focus on value creation

Matti Lievonen President & CEO

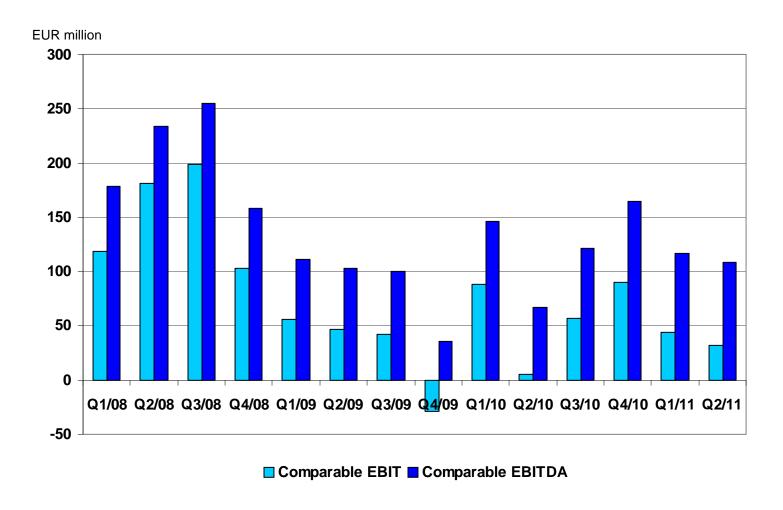
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EBITDA shows our ability to generate cash flow

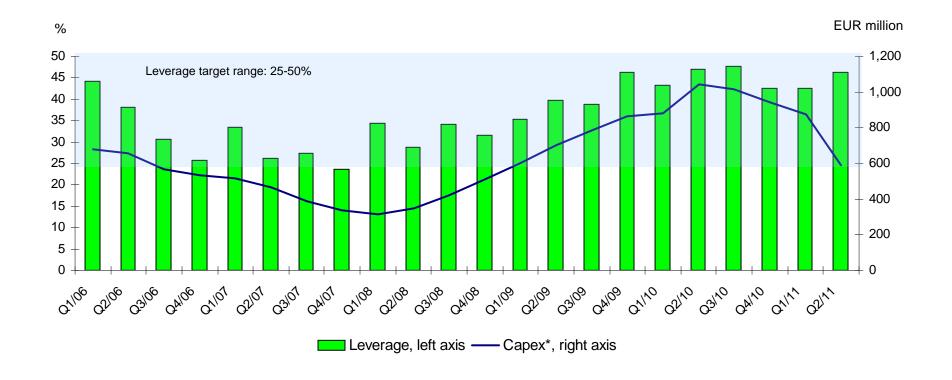
Comparable EBITDA has been over EUR 100 million, even in a low-margin environment





We have kept our leverage under 50%

Large investments have now been completed





*12-month rolling Leverage = net debt to capital

Updated short-term outlook

Oil Products

- Reference margin Q3-to-date average is roughly USD 4.6/bbl, compared to USD 4.5/bbl in Q2 (new)
- Production Line 4 at the Porvoo refinery to be off-line for 4 weeks in Q4 due to decoking maintenance (unchanged)
- Full-year 2011 comparable operating profit set to be higher than in 2010 (unchanged)

Other

Renewable Fuels

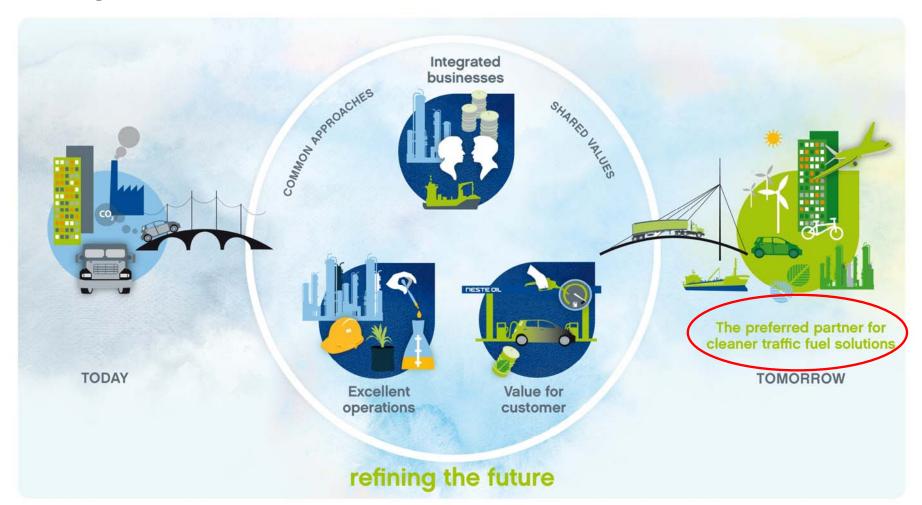
- Q3 is expected to be weaker than Q2 as high unit costs and start-up of the Rotterdam plant will impact results (unchanged)
- Sales volumes to double in the third quarter, thanks to new customers in Europe (unchanged)
- Sales volumes will continue to increase in Q4 (new)
- As a result, Q4 comparable operating profit is expected to improve but will remain negative (new)
- Retail's performance to be similar to 2010 (unchanged)
- Fixed costs roughly EUR 650 million and cash investments EUR 300 million in 2011 (unchanged)







Our strategy is unchanged but the vision is sharpened





Vision:

The preferred partner for cleaner traffic fuel solutions



- Profitable over the cycle
- Forerunner and quality leader in cleaner traffic fuels
- Customer's number-one choice
- Solution provider
- Fully sustainable value chain
- Broad feedstock base, maximizing use of waste





Implementing our vision through coordinated value creation programs





Our journey of change

FROM	ТО
Cost & Profit	Outperforming the competition
Baltic Sea mindset	Globally local
Supplier	Customer-focused
Product	Solution
Internal focus	Active partnering
Functional	Cross-functional collaboration
Suitable feedstock	Wider feedstock range
Technology	Customers & technology



Roles of Businesses and Production & Logistics

Oil Products	Maximizing cash flow from refinery products
Base Oils	Capturing value from a growing premium base oils market
Renewable Fuels	Generating profitable growth in the renewable fuels market
Oil Retail	Maximizing cash flow from existing business and leveraging market opportunities for growth and captivity
Production & Logistics	Improving the efficiency of production and logistics assets



Our aim is to be number one or the runner-up on our core markets

Oil Products	1 on the home markets
Base Oils	in Europe of Group III globally
Renewable Fuels	1 in high-quality renewable diesel
Oil Retail	Finland: 1 St Petersburg area: 2 Estonia: 2 Latvia: 2 Lithuania: 2 Poland: 4





Trends in the business environment

World economy	Economic growth outlook is uncertain but oil prices are likely to remain moderately high
Refining margin	Margins are dependent on the global economic development
Base oil market	Demand for premium base oils is expected to match strong supply growth
Biofuels market	Demand is projected to continue growing High-quality products offer real value for customers Overcapacity in traditional biodiesel
Biofuel regulations	Proceeding but some regional delays and uncertainties
Biofeedstock	Current feedstocks will be used in the foreseeable future Prices to stay volatile Alternatives emerging slowly
Freight market	Expected to remain challenging
Retail market	Shift to diesel will continue, growing volumes in NW Russia, market to stay highly competitive





Our responses to current market challenges

World economy	Focus on cash flow Competitive costs Proactive financing and healthy liquidity
Refining margin	Higher productivity and focus on the home markets to support the additional margin
Base oil market	Globalization of the business
Biofuels market	Expansion of the customer base and new solutions Active advocacy
Biofeedstock	Maximizing use of waste and sidestreams Hedging possibilities to manage volatility Focused R&D program to develop alternative feedstocks
Freight market	Reduced number of vessels and high fleet utilization
Retail market	Continued focus on efficiency, customer loyalty and network development



Value creation roadmap



Profitability improvement in Oil Retail

Base oil growth



Ramp-up of Renewable fuels' profitability

Refinery productivity and utilization

Competitive costs, working capital management, investment management







refining the future **NESTE OIL**



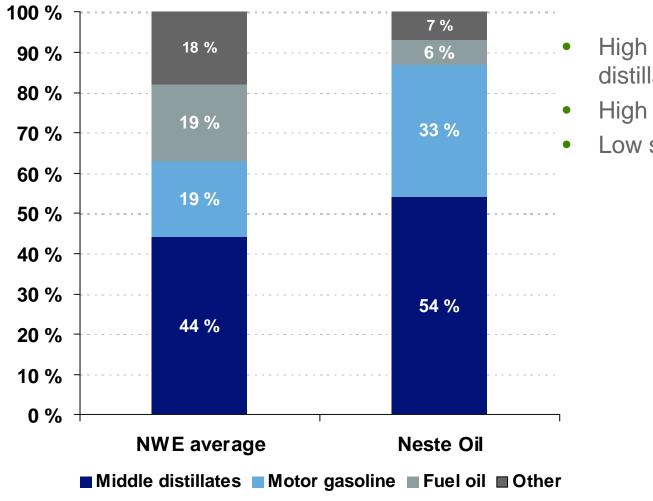
Oil Products — Creating value from high-quality assets

Matti Lehmus, EVP

Capital Markets Day 2011



A complex refiner focused on middle distillates



High share of middle distillates

High share of gasoline

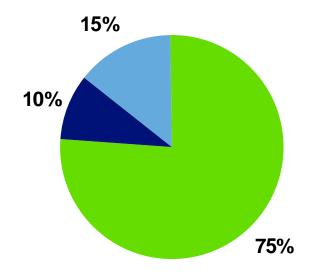
Low share of fuel oil

Source: NWE 2011 data from WoodMackenzie



Strategic focus on the Baltic Sea states continues

- Share of the Baltic Sea states' volumes has grown in 2009-2011
- Solution concept
 - Logistics flexibility
 - Biomandate services
 - Tailored products and blends
- Logistics advantage versus other regions



Oil Products' sales volumes in 1-7/11

Baltic Sea states

■ Other Europe

Other continents

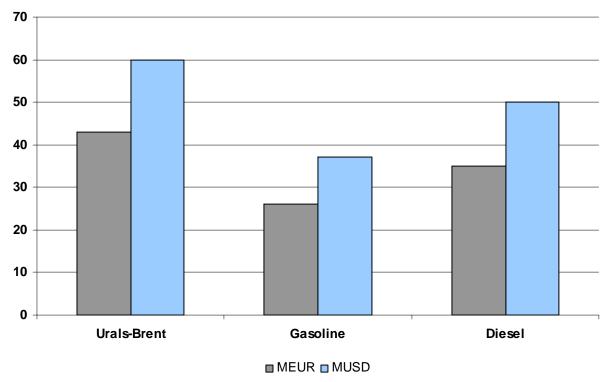




Key market drivers for Neste Oil

Estimated impact of \$1/bbl change in key market parameters on Oil Products' annual comparable EBIT

- REB price differential versus Brent
- Cracking margin, in particular diesel and gasoline margin
- Fuel oil versus diesel price differential

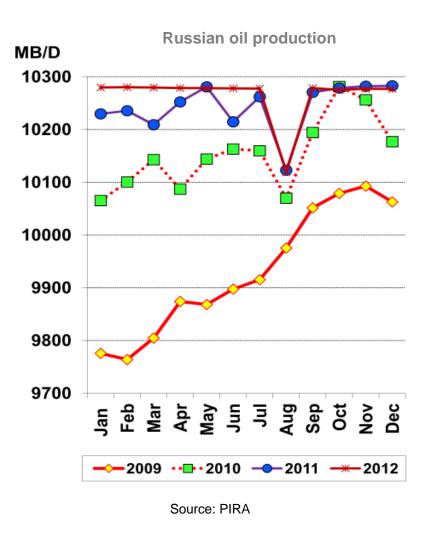


Calculations are based on USD/EUR exchange rate of 1.42





Urals-Brent price differential outlook

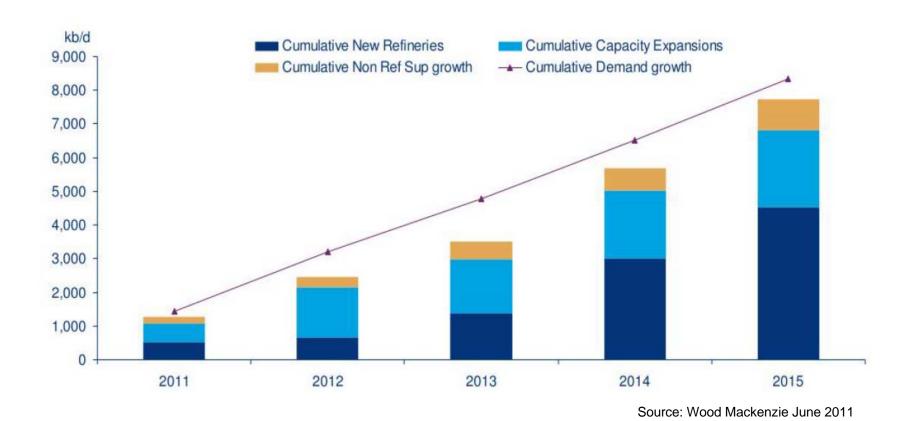


- Russian oil production is expected to increase slightly in 2012
- Proposed lower export tax could increase export volumes
- Brent-Urals price differential is expected to average USD 1.5 to 2.5/bbl





Global supply-demand outlook relatively balanced

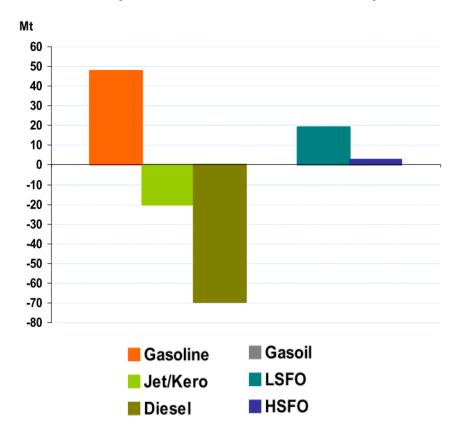


Asia and the Middle East are driving both demand and supply growth
 balance sensitive to demand fluctuations



Regional balances - Europe to stay short of diesel

Estimated product balances in Greater Europe in 2015



Source: Wood Mackenzie 2011

European demand trends

- Middle distillate demand growing, gradual growth in need for imports
- Gasoline demand shrinking, surplus is growing

Regional highlights in the Baltic Sea states

- Quality fragmentation due to biolegislation
- Winter diesel balance tight



Neste Oil's reference refining margin development



Market environment expected to be similar to 2010-11 in the foreseeable future





Oil Products strategy focus areas

Productivity improvement

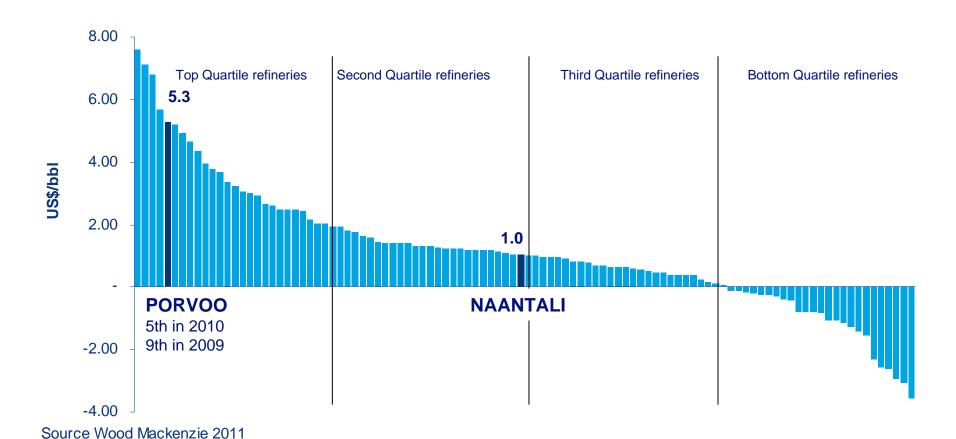
Product value maximization

Working capital management

Maximize cash flow generation



Productivity – Comparison of European refineries' net cash margins in 2010

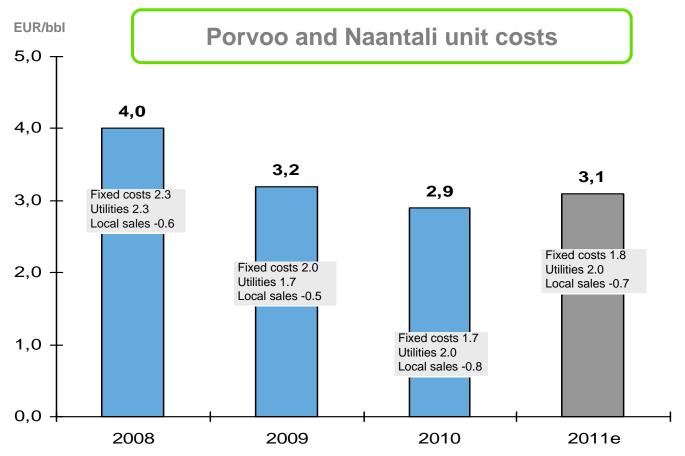


Note: 24% (36%) of European refineries operating below breakeven in 2010 (2009)



Productivity improvement

positive fixed cost development

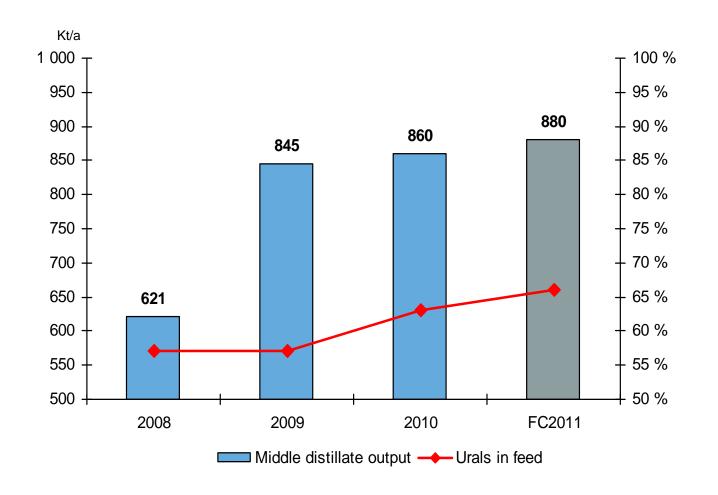


Note: Local sales include sales of utilities and services to other companies at the Porvoo industrial site



Productivity improvement

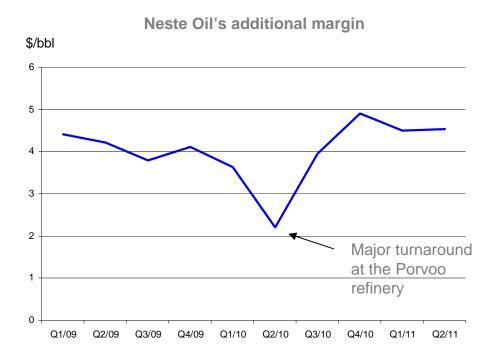
Production Line 4 performance





Product value maximization

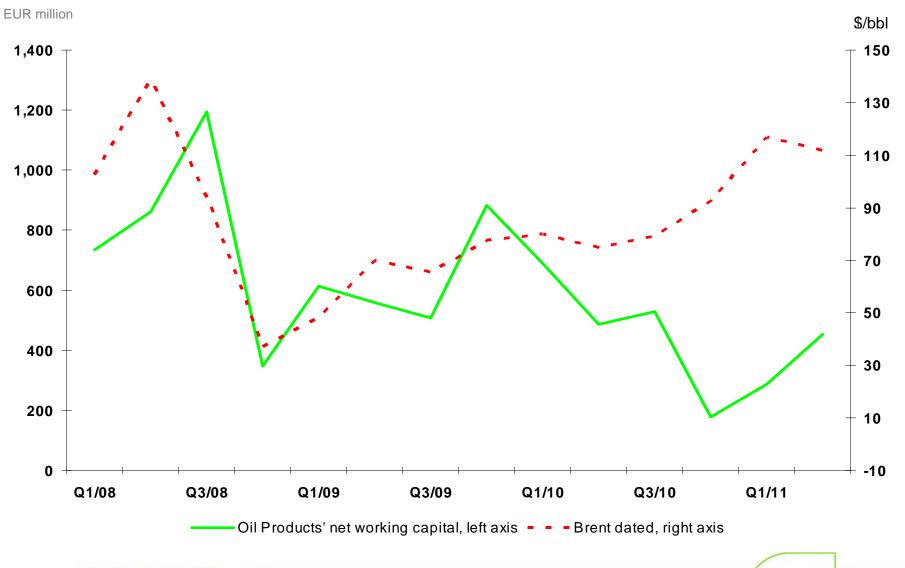
Additional margin increase



- Focus on highest value customers and market segments
 - Focus on the Baltic Sea states
 - Export value maximization by leveraging quality flexibility
 - Base oils
- Product and crude slate optimization
- Leveraging logistical flexibility



Successful working capital management

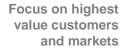




Value from high-quality assets



Future potential









Energy efficiency









Working capital management and

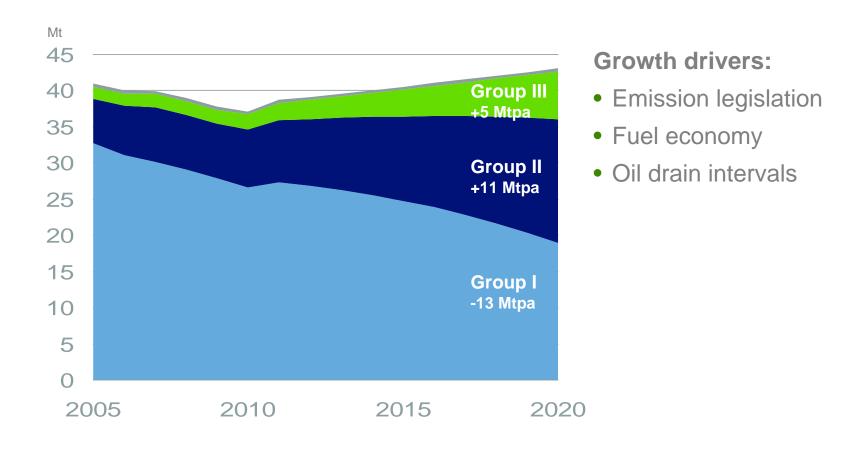


Base Oils -

Globalizing in an attractive growth market

NESTE OIL

Demand for high-performance base oils is growing at more than 10% annually



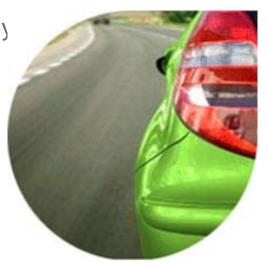
Source: In-house estimates



Group III NEXBASE® Base Oil Improved traffic energy efficiency

- Base oils designed for improved fuel economy
- High-stability base oils
- Emission reduction
- Extremely low sulfur and aromatic content

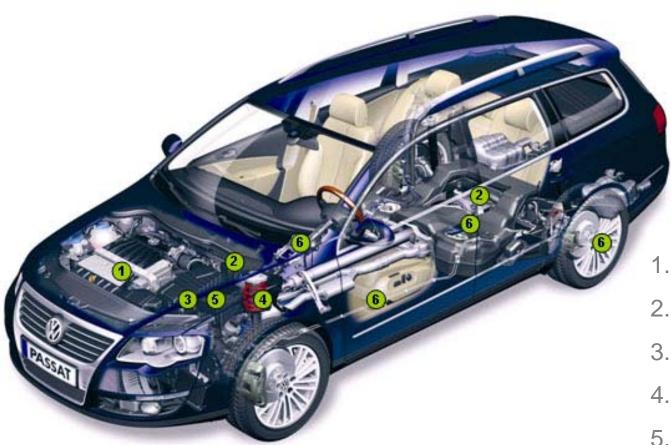




High-quality products that meet increasingly stringent environmental and performance requirements



Application areas for premium-quality base oils



1. Engine oil

2. Driveline fluids

3. Power steering fluid

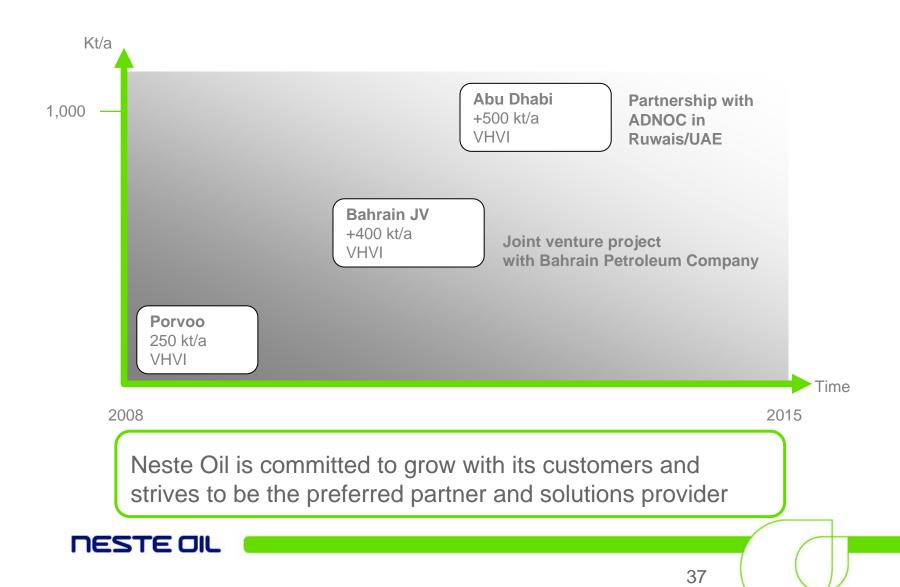
4. Shock absorber fluid

5. Gear oil

6. Greases



Neste Oil's base oil roadmap



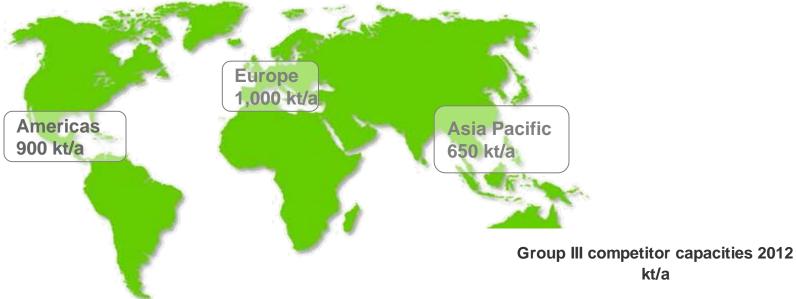
Our global presence





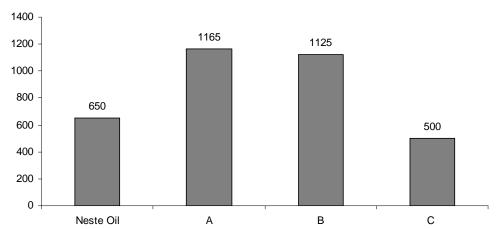


Group III base oil market



Neste Oil market position

- Top 3 player with global market share of approx. 20-25 %
- Non-integrated supplier
- Strong position in Europe





Partnership strategy to drive growth

Bahrain JV with BaPco and OGHC

- USD 430 million investment
- Neste Oil's share is 45%
- Neste Oil responsible for marketing
- Commissioning of the site is ongoing
- Maximum utilization rate expected to be reached rapidly due to the positive market situation

شركة البحرين لزيت الإساس للتشحيم BAHRAIN LUBE BASE OIL COMPANY



VHVI site in Bahrain (September 2011)

Abu Dhabi partnership

- 600 kt/a unit under construction at Adnoc's Ruwais refinery
- Neste Oil as marketing partner





Key business drivers

Supply/demand balance

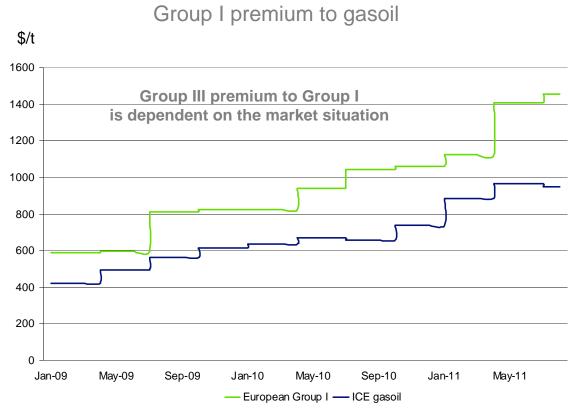
- Specification development
- Car sales driving factory fill demand

Added value through

- Formulation development
- Quality and quality consistency

Margin

VHVI base oil price differential versus feedstock







Globalization and growth



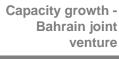
Future opportunities leverage market position

Capacity growth-Abu Dhabi partnership

Expanding customer base and global supply



chain optimization















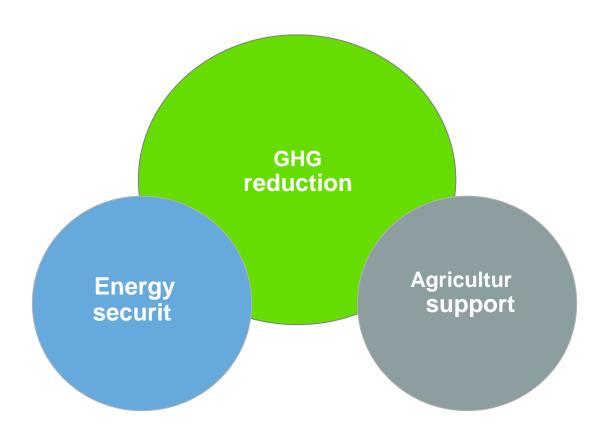
Matti Lehmus, EVP

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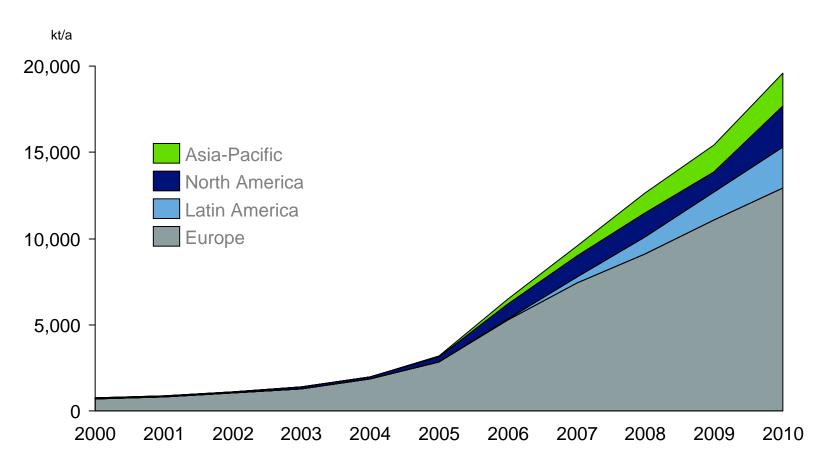
Policy forces are driving the adoption of biofuels



These factors have a different emphasis in different markets



Biodiesel demand has grown rapidly since 2005, especially in Europe

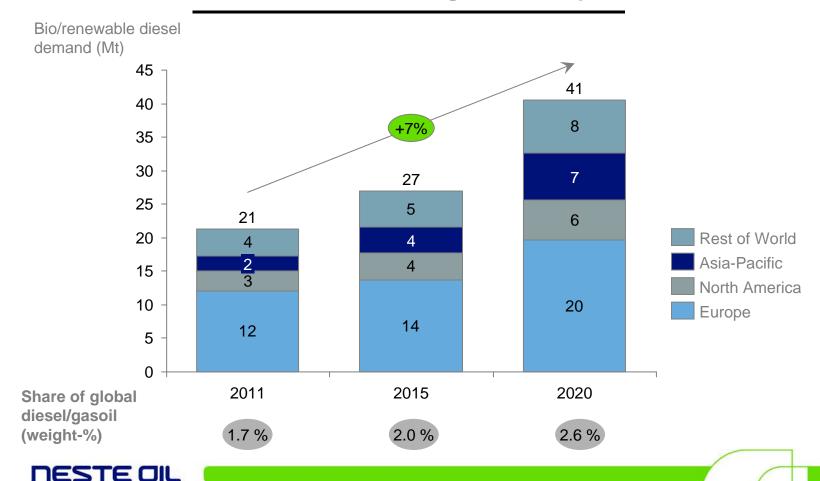


Source: Wood Mackenzie 2011



Global bio/renewable diesel demand is expected to nearly double by 2020

Bio/renewable diesel to grow at ~7% p.a.



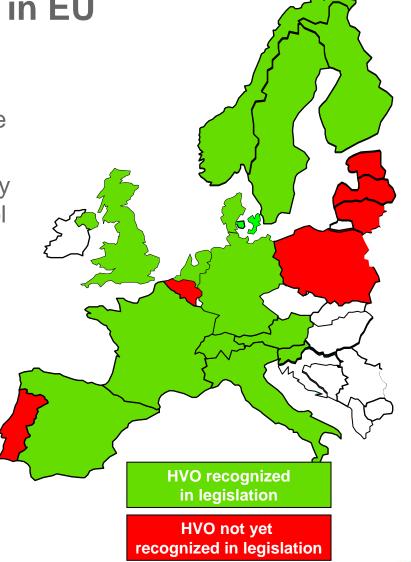
Hydrogenated Vegetable Oils (HVO)

Legislative status in EU

 Renewable Energy Directive stipulates mandates

 Biofuels to represent 10% by energy of the traffic fuel pool by 2020

 Current level typically in the 4-6% range, depending on country





Hydrogenated Vegetable Oils (HVO)

- Legislative status in the US and Canada

US

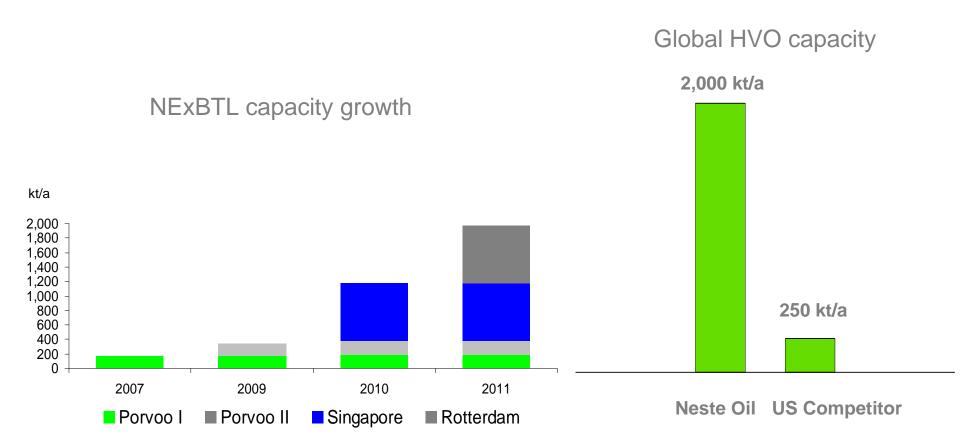
- Renewable Fuels Standard (RFS-2) stipulates minimum volumes of renewable fuels; approx. 20% of the traffic fuel pool by 2022
- HVO approved as a biofuel but limited number of feedstocks are recognized for Advanced Biofuels
- Definition of import procedures for Advanced Biofuels has been ongoing but has not been officially approved

Canada

- 2% biomandate in place at Federal level
- HVO approved as a biofuel
- Sustainability legislation under development



Current HVO producers and capacity





Selected NExBTL business drivers

Feedstock cost

Product and customer value

Production cost

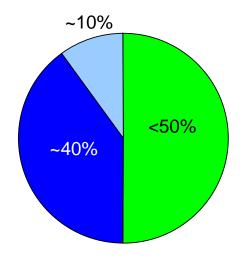
Logistics cost

Margin



Key business drivers - Feedstock

Feedstock pool in 2011



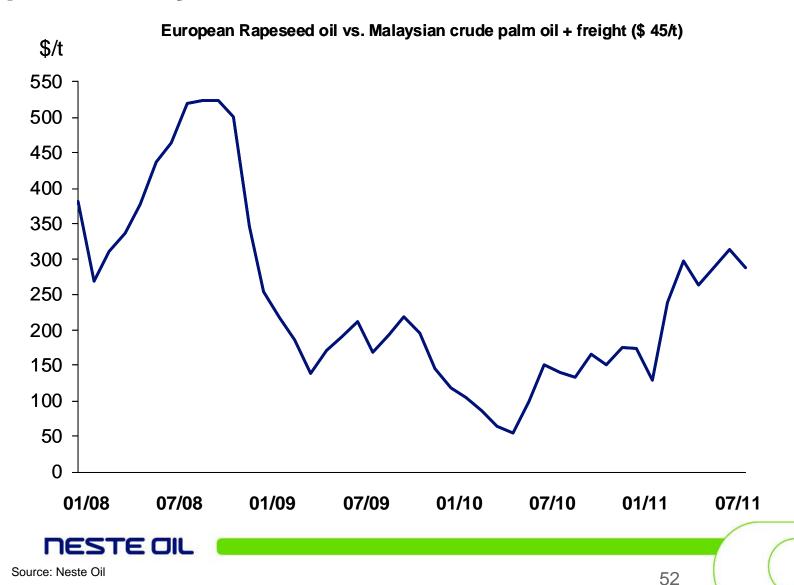
- Crude palm oil
- Waste and side streams (waste animal fat, PFAD, stearin)
- Other (e.g. rapeseed, jatropha, camelina)

Feedstock strategy

- Ensure sustainability of all feedstock used currently
 - Certification schemes
 - Audit trail
 - Projects to further improve sustainability
- Expand feedstock range
 - Focus on waste, sidestreams and residues
 - Animal fat share will rise to >20 % during 2011
 - New feedstocks through focused R&D



Feedstock flexibility is an important profitability driver



Key business drivers – Product and customer value

Customer value creation via NExBTL

Biofuel cost (cost of biomandate fulfillment)

Margin is dependent on

- Feedstock price differentials
- Biodiesel margin (e.g. FAME vs RSO)
- Additional margin (quality premiums)

Different product pricing schemes, e.g.

- FAME + premium
- Gasoil + premium
- SME + premium

Quality compensation in blending

Energy content compensation

Infrastructure

requirements

Cost of FAME biodiesel (market price)

NExBTL value



Key business drivers – Production cost

Estimated cost per NExBTL ton produced (estimates published in 2009 in brackets)

USD/t

Fixed costs 50 (50)
Hydrogen and utilities 170 (125)
TOTAL 220 (175)

Production costs have been impacted by increased energy costs

Calculation is based on estimated average annual costs, assuming maximum utilization at all plants



Production cost drivers

- Utilization rate
- Utility cost
- Yield





Driving growth and profitability



Value-added growth in new geographic markets and in new application

areas (e.g. biojet)

Capacity creep and yield improvement opportunities at existing units



Focus on highest margin market segments and solution concepts







Working capital/ supply chain optimization **Production**









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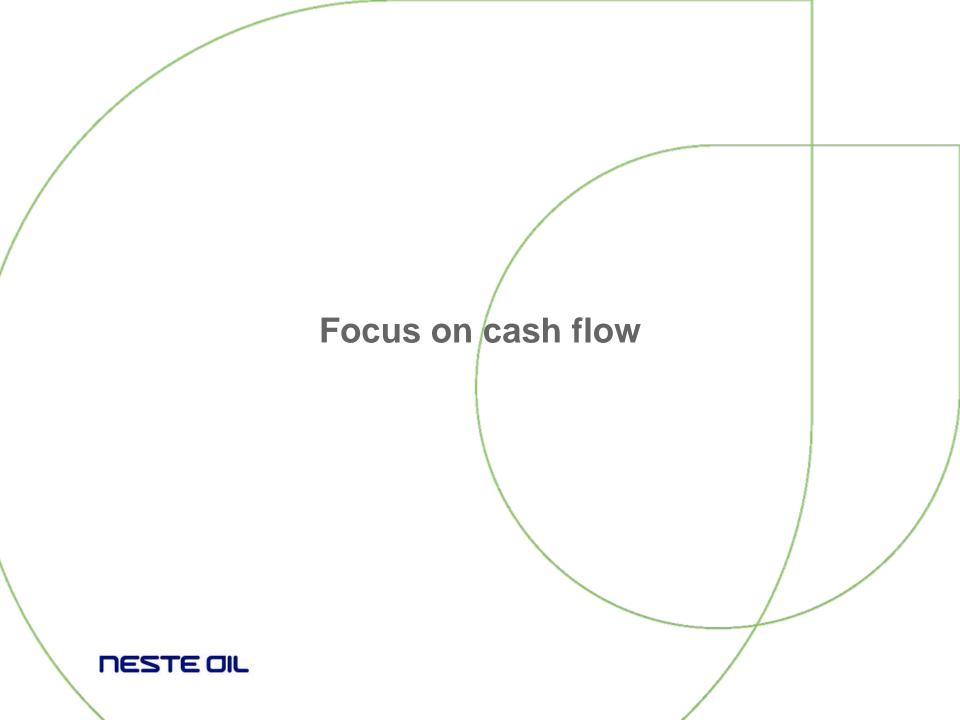


Firm grip on financials

Ilkka Salonen, CFO

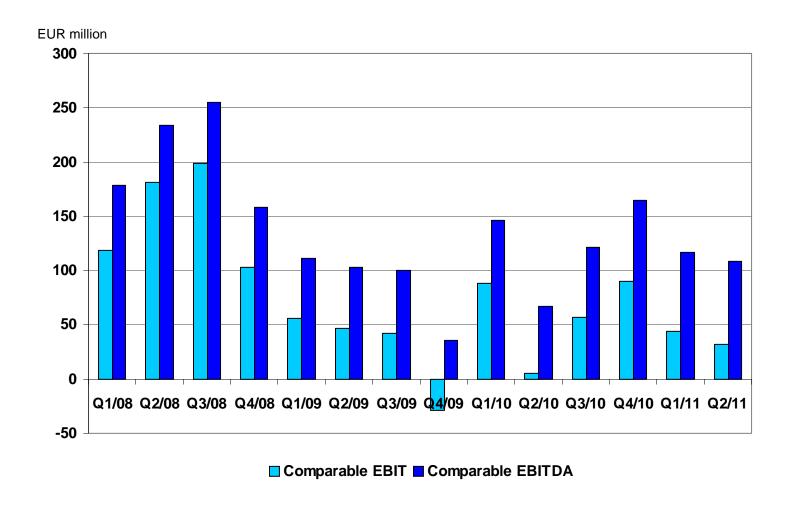
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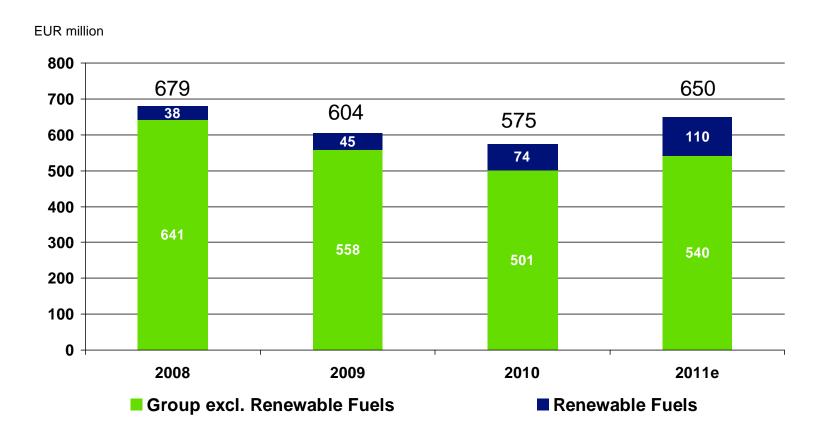
EBITDA shows our ability to generate cash flow

Comparable EBITDA has been over EUR 100 million, even in a low-margin environment



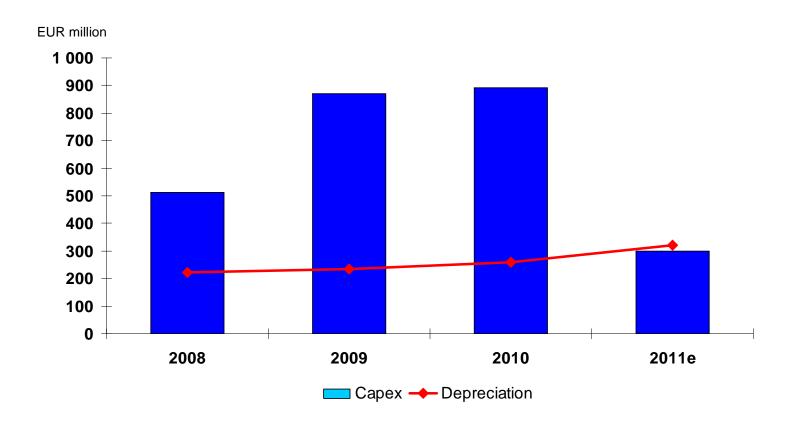


Fixed costs are significantly lower than in 2008 when adjusting for Renewable Fuels growth



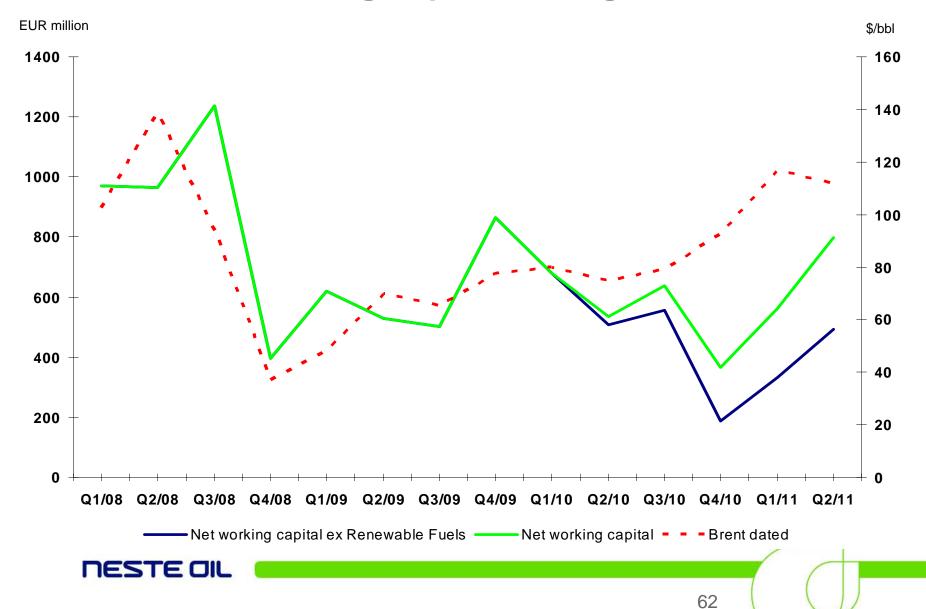


Capex to settle at the same level with depreciation





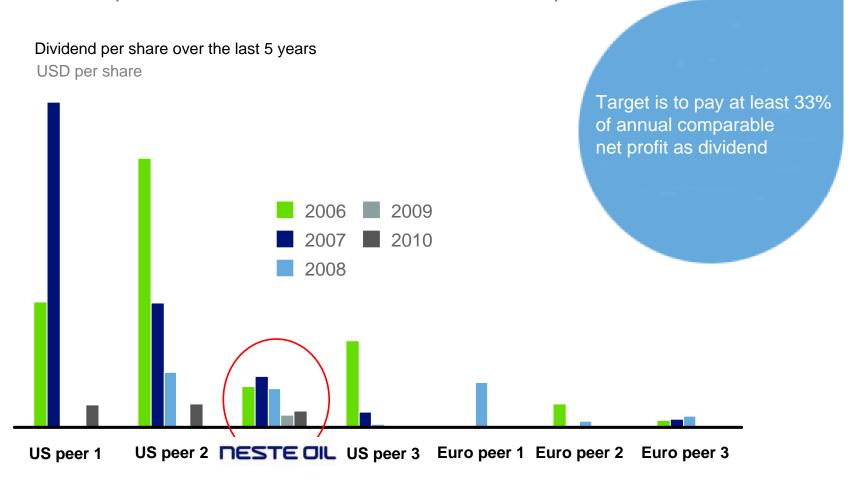
Focus on working capital management





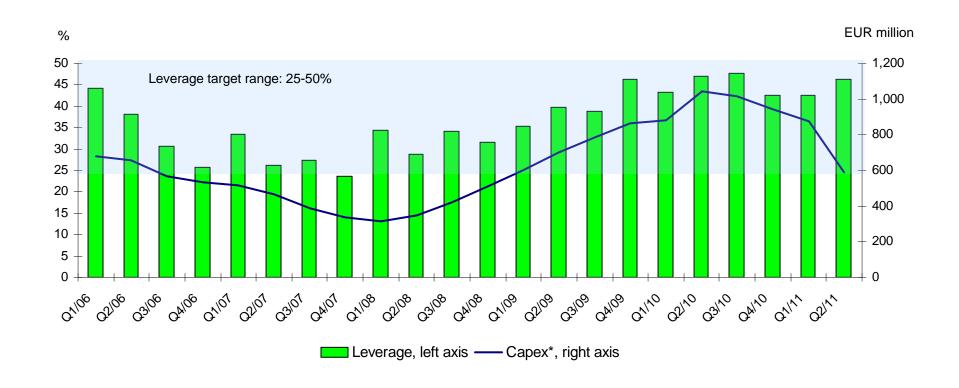
Dividend policy remains unchanged

We have paid a more consistent dividend than our peers





Leverage target remains unchanged

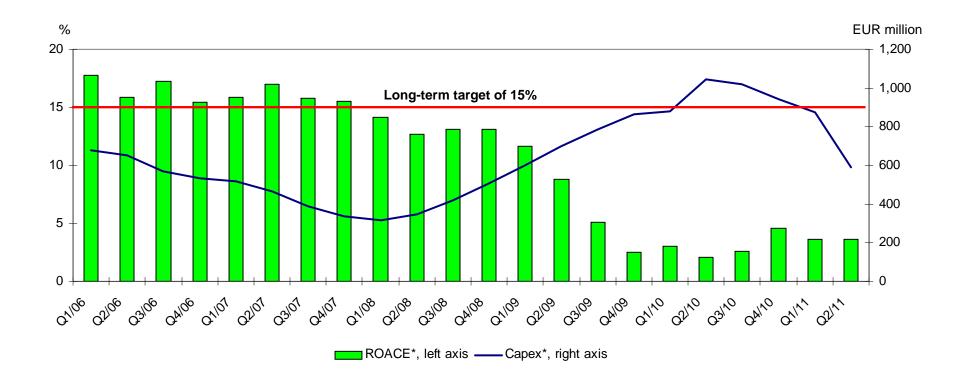




*12-month rolling

Long-term ROACE target is also unchanged

Major investment program has impacted ROACE over the last few years



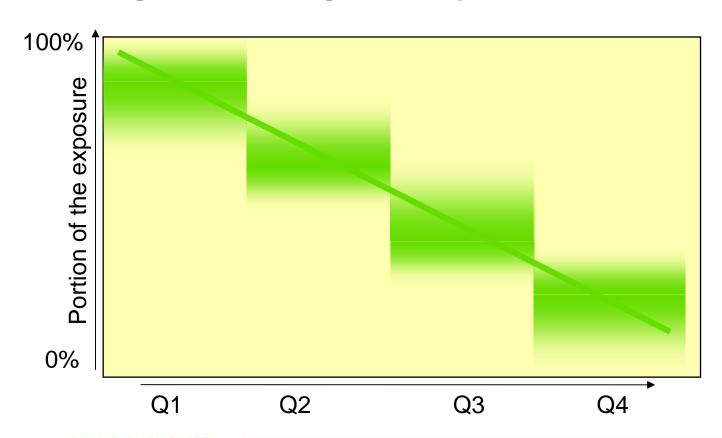


*12-month rolling



Foreign exchange rate hedging

All material forecasted cash flow exposures are hedged for the rolling 12 month period





Margin hedging

Oil Products

High conversion refineries give us reasonable natural protection against low margin environment. Thus usual margin hedging ratio is relatively low.

Higher hedging ratio can be used if needed by the Group's financial position.

Renewable Fuels

Due to lack of natural margin protection in renewable products, a notable portion of sales volume is hedged.

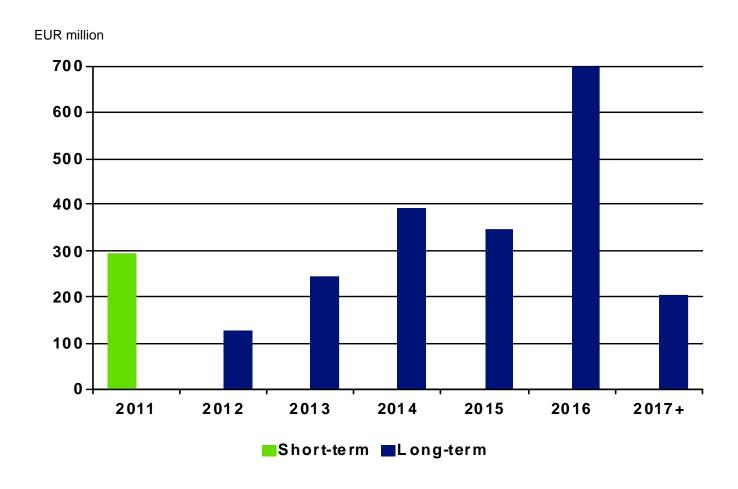


Liquidity position on 30 June 2011

	Size	<u>Utilized</u>	Available	
Committed Credit FacilitiesShort-termLong-term	150 1,575	0 400	150 1,175	
Cash and Cash Equivalents			140	
Total Cash and Committed Credit Facilities			1,465	
Uncommitted Programs ➤ Commercial Papers	400	255	145	



Debt maturity profile





Targeting better and less volatile returns



Market risk management







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